



PROGRAM POLICY

NUMBER: ADM 190

TITLE: Accessibility of Base Hospital Services

CATEGORY: Administrative

APPROVED: December 2, 2024

VERSION: 1.0

AUTHORITY: Program Director & Medical Director

LAST REVIEWED:

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Policy Purpose

This policy provides base hospital staff at all levels of duties with clear expectations in the delivery of services to clients who are people with disabilities. The policy outlines how the base hospital can collaboratively create service options for paramedics and other people with disabilities who have asked for modifications to certification, education, quality and safety programming, medical direction or other services provided to them by the Medical Director and the base hospital. RPPEO's Accessibility of Base Hospital Services Policy complies with TOH's Accessibility Policy, with the *Accessibility for Ontarians With Disabilities Act*, 2005, SO 2005, c 11 (AODA) and with the Ontario Human Rights Code.

Exclusions

The base hospital's ongoing improvement of its accessibility of information, communication and services is beyond the scope of this guidance. Staff should refer to TOH's Accessibility Policy and guidance as well as relevant Ontario legislation and guidance when reviewing general base hospital accessibility.

Definitions

The definitions below are derived from TOH Accessibility Policy and are included here for ease of reference.

Barrier: Anything that prevents a person with a Disability from fully participating in all aspects of society because of his or her Disability. Barriers can include a physical barrier, an architectural barrier, an attitudinal barrier, a technological barrier, a policy or a practice.

Disability:

- Any degree of physical Disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a Guide Dog or other animal, a wheelchair, remedial appliance or device.
- a condition of mental impairment or a developmental Disability,
- a learning Disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language,
- a mental disorder, or
- an injury or Disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997, SO 1997, c 16, Sch A.

Policy Statements

As a Base Hospital Program of The Ottawa Hospital (TOH), the RPPEO is committed to giving persons with disabilities equitable opportunities to access its services and to benefit from the same services as other clients.

The RPPEO will work collaboratively with clients who have disabilities and their designated support people to remove barriers to full participation in our services and programs through a defined process of accommodation that respects dignity, responds to a person's individualized needs, and allows for their integration and full participation where possible.

REVISION RECORD

Version number	Revision Date	Summary of Changes
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